# CASCADE PROPERTY MANAGEMENT SMS POLICY

## 1. Introduction

Cascade Property Management ("Company," "we," "our," or "us") respects your privacy and is committed to protecting it through our compliance with this SMS Privacy Policy. This policy describes how we collect, use, and share information in connection with our SMS communications.

By opting into our SMS communications, you agree to the terms outlined in this policy.

## 2. How We Collect Your Information

When you opt in to receive SMS messages from Cascade Property Management, we collect your mobile phone number and any other information you voluntarily provide.

You may opt into SMS communications via:

- Online via Furnished Finder
- Direct communication with our representatives
- Texting us directly from our listing on Furnished Finder

#### **3. How We Use Your Information**

We use your phone number to send SMS messages related to:

- Rental applications and lease updates
- Payment reminders and confirmations
- Maintenance requests and service notifications
- Community updates and policy changes

We do **not** sell, rent, or share your mobile number with third parties for their marketing purposes.

## 4. Opting Out of SMS Communications

You may opt out of receiving SMS messages at any time by replying with **STOP** to any message you receive from us. After opting out, you will receive a final confirmation message and will no longer receive further SMS communications unless you re-enroll.

If you experience any issues with opting out, you may contact us at management@mixinvestmentgroup.com

## 5. Message Frequency & Costs

The number of SMS messages you receive will vary based on your interactions with Cascade Property Management. Standard message and data rates may apply based on your mobile carrier's plan.

## 6. Data Security

We take appropriate security measures to protect your personal information from unauthorized access, alteration, disclosure, or destruction. However, no data transmission over wireless networks is completely secure. You acknowledge that you provide your information at your own risk.

## 7. Third-Party Service Providers

We may use third-party service providers to send SMS messages. These providers are contractually required to protect your information and may **not** use it for any other purpose.

## 8. Changes to This Privacy Policy

Cascade Property Management reserves the right to update or modify this SMS Privacy Policy at any time. Changes will be posted on our website with an updated effective date. Continued use of our SMS services after any changes constitutes acceptance of the updated policy.

## 9. Contact Us

If you have any questions about this policy, please contact us at:

#### **Cascade Property Management**

PO Box 80451 Billings, MT 59102 | <u>management@mixinvestmentgroup.com</u> | (406) 662-1120